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SANDPIPER TECHNOLOGIES, INC.
RETURN MATERIAL AUTHORIZATION FORM

PLEASE SEND ALL SYSTEM COMPONENTS.

CALL SERVICE CENTER WITH ANY QUESTIONS.

RMA Number

SERVICE CENTERS

SANDPIPER TECHNOLOGIES, INC.

Sandpiper services all Sandpiper equipment except TreeTop Peepers. Sandpiper sells all new systems and performs all upgrades. See Longleaf for all TreeTop service.

RMA policy: Use the serial number and shipping date.

Sandpiper Technologies, Inc.
535 W. Yosemite Avenue
Manteca, CA 95337
ATTN: Service Dept. RMA _____

Phone 209-239-7460 (main)
Phone 209-239-5414 (service line)
Fax 209-239-1571
E-mail Service@sandpipertech.com

LONGLEAF TECHNOLOGIES

Longleaf services ALL/ONLY TreeTop Peepers, including those under Sandpiper Technologies' warranty. No other Sandpiper equipment is serviced by Longleaf.

RMA policy: Use the serial number and shipping date.

Longleaf Technologies
4000 S.E. 20th Avenue
Keystone Heights, FL 32656
ATTN: E. Daneman, RMA _____

Phone 352-226-0086
Fax 352-475-5168
E-mail Longleaftech@earthlink.net

CLIENT BILLING

Prepayment by credit card is required unless other arrangements are made in advance. (Visa/MC only)

Name on card _____

Credit card no. _____

Exp. Date _____ 3-digit (back of card) _____

BILLING ADDRESS (Where credit card statement is mailed)

ATTN: _____

Agency/Co. _____

Address _____

City _____ State _____ ZIP _____

Phone _____

E-mail _____

EQUIPMENT

This is a pre- or post-field season service of equipment purchased from Sandpiper Technologies, Inc.

I am having problems with this equipment, as described below.

EQUIPMENT _____ **SERIAL No.** _____ **Est. Year Purchased** _____

DESCRIBE THE PROBLEM (add extra sheet if necessary)

All Clients must agree to pay for diagnostics, repair and shipping. Clients sending equipment for warranty repair must pay for the return shipping. All shipments must be prepaid. Collect Shipments will be refused. Sandpiper RMA Numbers are valid for 30 days. Goods must be returned with a reference in the box to the RMA Number. Sandpiper reserves the right to negate a warranty if a part has been misused or modified. Sandpiper reserves the right to charge a Diagnostic Fee.

RETURN SHIPPING

TECHNICAL CONTACT _____

Phone _____ E-mail _____

RETURN SHIPPING

Same as Billing Address

Use Client FedEx No. _____

Agency/Co. _____

Address _____

City _____ State _____ ZIP _____

PRIORITY REQUEST

HELP PRIORITIZE THE SERVICE SCHEDULE

NOTE: The Service Center will do its best to meet your needs, but cannot guarantee requested delivery dates.

RUSH! I need my Equipment by (date)_____.
I will pay Overnight, 2nd Day or 3 Day shipping costs.

Ship via Ground as long as I receive Equipment by
(date) _____.